

Metals & Materials

Metals & Materials Limited

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ISO 9001:2015 Quality Policy

Goodfellow was established in 1947 to provide specialist materials to the scientific research and development industry. We have a manufacturing and storage facility based in Huntingdon, UK, and administrative sales offices based in Coraopolis, PA, USA; and Shanghai, PR China.

Our focus is to continually develop and improve our Quality Management System (QMS) to ensure that it provides a platform to extend the range of products and services that we provide, and to meet and exceed our customers' requirements and expectations.

We have a strong management team, the members of which are committed to the principles of the standard and ensure that they are promoted and communicated with the organisation to support the achievement of corporate objectives. To ensure overall success of the system we will:

- Comply with all applicable national and international laws and statutory regulations.
- Follow the concept of continual improvement.
- Establish and communicate measurable quality objectives within the organisation.
- Select, approve, and evaluate our suppliers to ensure that we are working with the best partners possible.
- Gather and monitor customer feedback.
- Commit to an internal audit program to ensure the ongoing effectiveness of the QMS.
- Adopt a process approach to our internal systems and continually risk assess them.
- Provide training and development opportunities for all staff members.
- Hold an annual Management Review meeting, supported by regular review meetings throughout the year.

Although the Chief Executive Officer has ultimate responsibility for quality, all employees have a responsibility within their own areas of work to ensure that quality is embedded within the whole of the company.



Stephen Aldersley
Chief Executive Officer

Dated: 27th July 2018